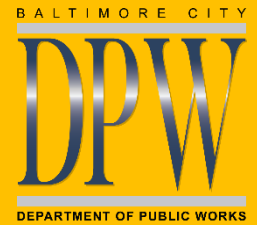


FAQs (9/14/20)



Solid Waste Continuity of Service Plan Frequently Asked Questions

Baltimore City Department of Public Works (DPW) Acting Director Matthew W. Garbark announced the findings of the assessment of the Community Collection Centers for recycling locations under the **Solid Waste Continuity of Service Plan**.

DPW is extremely appreciative of City residents who have received the recent changes to recycling services well. Those residents saw the change as DPW's way of continuing recycling services in a community friendly manner, permitting the Department to better manage staff and keep residential trash collection as the main priority during this time.

Effective Monday, Sept. 14, the Community Collection Centers' hours of operations for all locations will be extended on Tuesdays and Thursdays, 7:00 a.m. to 6:00 p.m. The Centers will continue to be open to City residents Mondays, Wednesdays and Fridays from 7:00 am to 3:00 pm for recycling drop-off. The Citizens' Convenience Drop-Off Centers' hours will remain unchanged.

SOLID WASTE CONTINUITY OF SERVICE PLAN QUESTIONS

Why does DPW need a Solid Waste Continuity of Service Plan?

The service modifications will enable the Bureau of Solid Waste to focus its limited personnel resources on curbside trash collections which are necessary public health and safety precautions. DPW continues to face staffing shortages due to the impact of COVID-19, extreme weather conditions, and an increase in the amount of waste that DPW's crews are collecting.

Will the trash pick-up schedule remain the same?

YES, residential trash pick-up schedules are remaining the same.

What should seniors and people with limited mobility do if they want to continue recycling?

Residents are encouraged to help one another with transporting the recycling. We are continuing to look into options to assist residents with limited mobility.

When will DPW restart residential recycling pick-ups?

The Solid Waste Continuity of Service Plan will remain in effect until at least November 1st. We will continue to monitor daily curbside trash collection operations.

How will you determine if regular services can return before November 1st?

This will depend on DPW's Bureau of Solid Waste staffing levels and the ability to hire contractors that can assist with collections. DPW will continue to assess and modify the plan as needed.

Has DPW solidified Solid Waste operation additions?

We have finalized a contract with Goode Companies, Inc. which will begin servicing 8 trash routes weekly on Tuesday, September 15," said Acting Director Garbark. Negotiations of contract terms with other private collection companies are continuing.

GENERAL QUESTIONS

What is a Community Collection Center?

DPW has established recycling drop-off stations in each of the 14 City Council Districts. The Centers will consist of a roll-off dumpster or a load packer and are staffed by DPW personnel.

Where is the Community Collection Center in my Council District?

- District 1: DPW Maritime Operations Facility, 3311 Eastbourne Avenue
- **District 2: DPW Eastside Sanitation Yard, 6101 Bowleys Lane and Hazelwood Elementary School, 4517 Hazelwood Avenue**
- District 3: Hamilton Elementary School, 6101 Old Harford Road
- District 4: Chinquapin Middle School, 900 Woodbourne Avenue
- District 5: Former Police Academy, 3500 W. Northern Parkway
- District 6: Greenspring Middle School, 4701 Greenspring Avenue
- **District 7: Westside Elementary location moved to William S. Baer School, 2001 N. Warwick Avenue**
- District 8: Westside Skills Center, 4501 Edmondson Avenue
- **District 9: DPW Meter Shop location moved to Steuart Hill Academic Academy, 30 S. Gilmor Street (Access off of W. Lombard Street)**
- District 10: DPW Southwest Sanitation Yard, 701 Reedbird Avenue
- District 11: Digital Harbor High School, 1100 Covington Street
- District 12: Dunbar High School, 601 N. Central Avenue

- District 13: DPW Property Management Facility, 1825 Edison Highway
- District 14: Mergenthaler (“Mervo”) High School, 3500 Hillen Road (Access off of 3500 block of Tivoly Avenue)

Can I use a Community Collection Center that’s not located in my City Council District?

YES, residents are free to use any of the recycling centers located throughout the City.

Can businesses that normally have recycling collection use the recycling drop-off locations?

YES, City-based businesses that currently receive collection from DPW can bring recyclables to the Collection Centers.

Will recycling from apartment buildings and condominiums be collected?

DPW crews that currently service condos and apartments with roll-off containers will continue to operate.

Will the Community Collection Centers accept walk-in drop-offs?

YES, you do NOT need a vehicle to use a Recycling Collection Center. Walk-in visitors are welcome!

Can I bring items other than recycling to the Community Collection Centers?

NO, the Recycling Collection Centers will not accept any items other than recycling. That means no furniture, clothes, bulk and household trash. If you have a question about what to bring to a Recycling Collection Center, please visit DPW’s Recycle Right webpage at <https://publicworks.baltimorecity.gov/recycle-right>.

Can I bring my recycling to a Community Collection Center in a plastic garbage bag?

Plastic bags will not be accepted as they are NOT recyclable. If you transport your items in a plastic bag, the DPW attendant will ask you to dump the recycling loose into the container. We encourage residents to transport their recycling in a reusable container when possible.

Will the Community Collection Centers be staffed?

YES, the Community Collection Centers will be staffed by personnel from DPW's Bureau of Solid Waste.

Will the dumpsters be left out at night unattended?

NO, the dumpsters will be removed at close of business at each of the collection sites.

Who can I contact for questions and concerns regarding the Solid Waste Continuity of Service Plan?

Residents are invited to continue to submit any questions or concerns about the **Solid Waste Continuity of Service Plan** to SolidWasteCOSPlan@baltimorecity.gov.

Are Convenience Drop-off Centers Open?

YES, Convenience Drop-off Centers are open. Residents can dispose of trash and recycling at the following Convenience Drop-Off Centers:

- Eastside Sanitation Yard, located at 6101 Bowleys Lane, Mon-Sat, 9 a.m. to 7 p.m.
- Southwest Sanitation Yard located at 701 Reedbird Avenue, Mon-Sat, 9 a.m. to 7 p.m.
- Sisson Street Citizen Drop-Off Center, located at 2840 Sisson Street, Mon-Sat, 9 a.m. to 7 p.m.
- Northwest Transfer Station, located at 5030 Reisterstown Road, Mon-Sat, 7 a.m. to 5 p.m.
- Quarantine Road Landfill, located at 6100 Quarantine Road. Mon-Sat, 9 a.m. to 5 p.m.