Status of Baltimore City Services

Baltimore Development Corporation
The office is closed to visitors, but BDC is still operating.

Baltimore Municipal Zoning Authority
All hearings are suspended.

Baltimore City Public Schools
Learning packets are available online at: baltimorecityschools.org/learning-packets

Baltimore City Board of Municipal and Zoning Appeals
All hearings in April are suspended until further notice. No new appeals accepted.

Baltimore Police Department
- Police Stations
  Public access to buildings is restricted.
- Reporting Crimes
  As stations are closed, some crimes can be reported online: baltimorepolice.org/file-police-report
- BPD Officers
  Police Officers continue their patrols & duties 24/7.

Board of Elections
- Office
  The office is not open to the public.
- Primary Election
  The primary election has been moved from April 28, 2020, to June 2, 2020.

CAP Centers
CAP Centers are not open to the public, but staff can accept calls & BH20 applications via mail. For more info, visit bmorechildren.com/community-action-partnership

Convention Center
No events are being hosted at this time.

Department of Housing & Community Development (DHCD)
- In-person plan reviews, licensing, & registration
  These in-person services are suspended.
- Construction inspections

Fire Department
- Public Education Events & CPR Trainings
- Emergency Response

Environmental Control Board
- Hearings
  Hearings through the end of March are cancelled.
- Requests for Hearings, Fine Reductions, & Tax Sale Reviews
  Written requests should be mailed to 1 N. Charles Street, 13th Floor, Baltimore, Maryland 21201, or emailed to ecb@baltimorecity.gov. No walk-ins.

Health Department
- Senior Centers
  Programming is suspended, but participants in Eating Together can still pick up meals.
- Permit Applications
- BARCS Animal Shelter
  Open by appointment only.

Liquor Board
- Renewal applications, supporting documents, & payment can be placed in a drop box outside the office at 1 N. Charles Street, Suite 1500.

Mayor's Office of Employment Development
- Employment Centers
  In-person services suspended. For assistance with getting a job, unemployment assistance, food and cash supplements, or business assistance, visit moed.baltimorecity.gov/

Mayor's Office of Homeless Services
- Emergency Shelters
  All shelters are sheltering in place.
- Street Outreach
  Teams are redeployed to deliver food and supplies to persons in need.
- Redwood Street Office
  Walk-in services are suspended.

Office of Equity & Civil Rights
- Outreach Events
- Complaints
  Complaints can be made via phone (410) 396-3141 or online: civilrights.baltimorecity.gov/file-a-complaint

Office of the Inspector General
- Hotline is functional (443) 984-3476.

Parking Authority of Baltimore
- In-person services are suspended. Contact via email parkingauthority@bcparking.com or by phone (443) 573-2800

Recreation & Parks
- Programs, Facilities, & Rentals
  Facilities are not open to the public with the exception of meal distribution - see below.
- Meal Distribution
  Students can pick up a snack & dinner at over 40 centers - Visit bit.ly/38XqBp2 to find a site near you.

Sheriff's Office
- Evictions
  Evictions have been halted at this time.

Symbols: ⚫ Unaffected  ● Modified  ❌ Suspended

CALL 311 for information on a particular service or a service that is not listed. For more information on COVID-19, visit coronavirus.baltimorecity.gov

Updated Monday, March 23, 2020 at 4:00pm

Bernard C. “Jack” Young
Mayor
Status of Baltimore City Services

Department of Public Works

- Residential Trash Pickup
- Recycling Pickup
- Condo Trash Pickup
- Quarantine Road Landfill Disposal
  Quarantine Road Landfill will no longer accept cash or credit card transactions; we will take your license number and send you a bill
- Northwest Transfer Station Disposal
- Citizen Drop-off Center Disposal
- Street and Alley Cleaning
- Property Management
- Maritime Operations
- Special Services
  This includes graffiti removal, rat abatement, and bulk trash pickup
- Water Billing Customer Call Center
- Water Billing Customer Walk-in Center
- Emergency Water Maintenance Issues
- Essential Construction, Engineering, and Maintenance Projects
- Non-Essential Construction, Engineering, and Maintenance Projects
- Recreational Activities at the Liberty, Loch Raven, and Prettyboy Reservoirs
  This includes kayaking, mountain biking, boating, fishing, and horseback riding
- Emergency or Essential Utility Functions and Meter Operations
- Non-Emergency or Non-Essential Utility Functions and Meter Operations

Additionally:
✓ Prequalification for contractors and consultants will be automatically extended for three months.
✓ All staff capable of teleworking MUST telework.

Department of Transportation

- Residential Permit Parking, Street Cleaning Parking, 48-Hour Parking Abandoned Vehicles and Peak Hour Parking Violations
  Transportation Enforcement Officers will focus on citing immediate safety and pedestrian issues.
- Vehicle Towing Operations
  Significantly reduced and will focus on immediate safety issues
- City’s Impound Facilities at Pulaski Highway and Fallsway
- Traffic calming studies
- Federal contract work will continue to operate
  This includes bridge, buildings and reconstruction/streetscape Projects
- Paving and Sidewalk Work
- Conduit Contractors
- DOT’s Right-of-Way Office
  The office is not open to the public. Permit requests should be submitted online https://bit.ly/2Uux0CS

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Bernard C. “Jack” Young
Mayor

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